Desktop Help

https://www.facebook.com/help

Create an Account

Before You Sign Up

Does it cost money to use Facebook? Is it true that Facebook is going to charge to use the site?
Facebook is a free site and will never require that you pay to continue using the site. You do, however, have the option of making purchases related to games, apps and gifts. In addition, if you choose to use Facebook from your mobile phone, keep in mind that you will be responsible for any fees associated with internet usage and/or text messaging as determined by your mobile carrier.

How old do you have to be to sign up for Facebook?
To be eligible to sign up for Facebook, you must be at least 13 years old.

Can I create a joint Facebook account or share a Facebook account with someone else?
We don't allow joint accounts. Additionally, you can only sign up for one Facebook account per email address.

Since each account belongs to one person, we require everyone to use their real name on their account. This way, you always know who you're connecting with. Learn more about our name policies.

Why am I getting a Facebook invitation email from a friend?
You received this email because a Facebook member is inviting you to join Facebook. Facebook allows people to send invitations to their contacts by entering an email address or by uploading their contacts.

If you're already registered for Facebook, your friend may have used an email address of yours that isn't currently linked to your Facebook account. If you'd like, you can add this email address to your existing Facebook account to ensure that you won't get Facebook invitations sent to that address in the future.

If you don't have a Facebook account and would like to create one, you can use this email to start the registration process.

If you don't want to receive invites from your friends, you can use the unsubscribe link in the footer of the email.

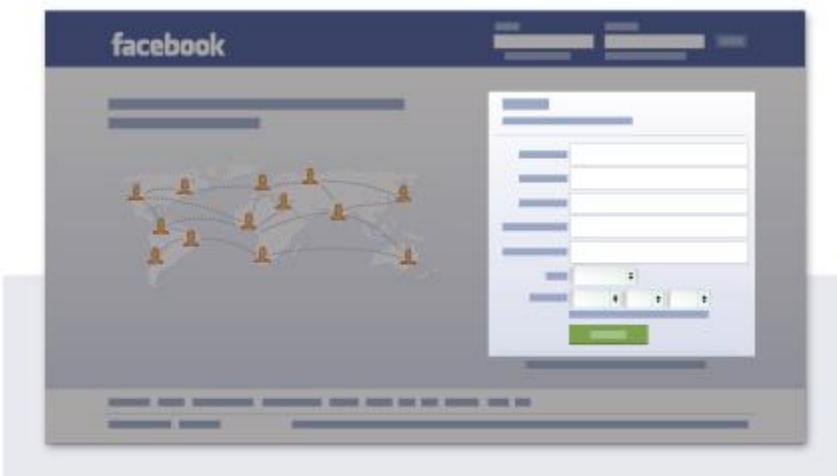### Creating Your New Account

How do I sign up for Facebook?
If you don't have a Facebook account, you can sign up for one in a few easy steps. To sign up for a new account, enter your name, birthday, gender and email address into the form at **www.facebook.com**. Then pick a password.

After you complete the sign up form, we'll send an email to the address you provided. Just click the confirmation link to complete the sign up process.

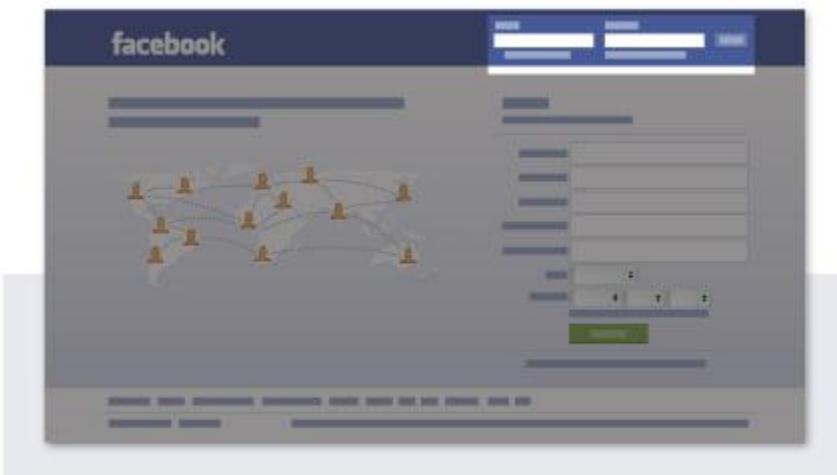**What's the difference between logging in and signing up?**
Sign Up

If you don't have a Facebook account, you can sign up for one in a few steps. To sign up for a brand new account, enter your name, birthday, gender and email address into the form on www.facebook.com and pick a password.

Log In

If you already have a Facebook account, you can log into your account from the same page. To log in, enter your email address and password at the top of the page and click **Log In**.

What is the minimum password strength and how can I make my password strong?
When you create a new password, make sure that it's at least 6 characters long. Try to use a complex combination of numbers, letters, and punctuation marks. If the password you entered isn't strong enough, try mixing together uppercase and lowercase letters or making the password longer.

The password you create should be easy for you to remember but hard for someone else to figure out. For extra security, your Facebook password should be different than other passwords that you use to log into other places, like your email or bank account.

Confirm Your Email Address

How do I complete the sign-up process and confirm my email address or phone number?
To complete the sign-up process, you need to confirm that you own the email address or phone number you used to set up an account. This way, we know we're sending your account info to the right place. To confirm your email address, click the link in Facebook's sign-up confirmation email. To confirm your phone number, enter the code you receive via SMS text message in the **Confirm** box.

- If you're having trouble confirming your account using SMS text message, let us know.
- If you're having trouble confirming your account using email, let us know.

Why did I receive a confirmation email from Facebook?
When you sign up for a Facebook account or add a new email address to your existing account, Facebook will send an you an email. This way, we can make sure that you own the email address connected to you account. To confirm this, all you need to do is click on the link in the email.

If you didn't sign up for a Facebook account and received a confirmation email in error, you can deactivate the account in question by clicking the link at the bottom of the email.

What will happen to my account if it stays unconfirmed?
An unconfirmed account can remain on the site for a maximum of three days. After three days, you won't be able to use your account until you complete this step.

I accidentally signed up using the wrong email address. How can I fix this?
To correct your email address:

1. Click the **Change Email Address** button.
2. Enter your correct email address in the **New Email** field.
3. Enter your password and click **Change Email**.
4. We'll send a confirmation email to your new email address. Click the confirmation link in that email to confirm your account.

Note: When you confirm the new email address, we'll replace the incorrect address you originally signed up with on your account.

I'm seeing an error message that says my email address is invalid when I try to sign up.
Make sure you typed your email address correctly. If you're seeing an error message, something may have been misspelled after the @ sign. If you entered your email address correctly and you're still seeing this error message, let us know.

I'm seeing an error message that says there's an existing account associated with my email address.
You can only sign up for one Facebook account per email address.

- If you already opened a Facebook account using your email address but lost your password, you can request a new password.
- If you share this email address with someone else who already has a Facebook account, you'll need to use a different email address to create your account. You can create an email address for free using websites like Yahoo! and Gmail.
- If you're having trouble creating a Facebook Page for your business or organization, let us know.
- If you think you received this message by mistake, let us know

I entered my email address incorrectly when I signed up. How do I change it?
You can change your email address here if you're logged into your Facebook account. Across from the **Email** header, click **Edit**.

If you created an account with an email address that isn't yours and you can't login to Facebook, please create a new account with your correct email address.

I received an email that I created a new Facebook account, but I didn't sign up for a new account.
Most likely, someone tried to sign up for a Facebook account using your email address by mistake. The sign-up process isn't finished until someone clicks the link in this email, so the easiest thing to do is ignore the email. You can also:

- Click the link at the bottom of the email to let us know this wasn't you
- Add this email address to your account, if you have a Facebook account
- Fill out this form to let us know